



ABOUT HILL WOOLHOUSE PROPERTY MANAGEMENT

Hill Woolhouse Property Management is based in West Yorkshire and are a specialist niche and industrial property management company, with managed portfolios throughout England and Wales. Hill Woolhouse has a diverse client base ranging from public and private companies to trust funds and private individuals.

THE PROBLEM

Email being a vital tool for business communications for Hill Woolhouse, the issue of how to prevent unsolicited email or 'spam' was serious. Hill Woolhouse experienced a sudden and substantial increase in spam, staff inboxes were being clogged on a daily basis with high levels of unwanted messages and staff were getting frustrated with the time wasted deleting these messages. Hill Woolhouse was also concerned about losing email or internet connection through a denial of service attack which would have had disastrous business consequences.

Case Study

HILL WOOLHOUSE PROPERTY MANAGEMENT

Email Protection, Management & Compliance

THE SOLUTION

Hill Woolhouse looked for a cost effective and efficient way to manage the problem of unwanted mail and after a period of researching the market selected the Altman Technologies Email Security Service. A free two week trial was set up to analyse the email traffic being received by Hill Woolhouse and to filter the unwanted spam/viruses before sending on to Hill Woolhouse inboxes. The evaluation revealed that during the period a total of 6 viruses and 46,493 spam emails were blocked from 50,216 inbound emails.

THE BENEFITS

Since implementation, the Altman Technologies Email Security Service has saved hours of wasted staff time, given peace of mind and reduced incoming emails by over 50 per cent. Since this is a Software-as-a-Service solution there has been no need for Hill Woolhouse to manage and maintain their own costly infrastructure, leaving them to focus on the demands of their day-to-day business rather than managing unwanted emails

COMMENTS

Nick Ellaby, director of Hill Woolhouse Property Management said:

"The service has been set up quickly and easily and real benefits seen immediately. The service and support we have received from Altman Technologies has been excellent, they have made the task of email management simple and easy and they really understood our business needs.

"The Email Security Service is ideal for a business such as ours as we didn't need to install hardware or software and we don't need to worry about maintaining the system now it's up and running."