

# Rio Tinto

## THE COMPANY

Rio Tinto is one of the world's leading mining and exploration companies. Rio Tinto find, mine and process the earth's mineral resources - metals and minerals essential for making thousands of everyday products that meet society's needs and contribute to improved living standards. Their activities span the world with production from every continent. Their products include aluminium, copper, diamonds, energy products, gold, industrial minerals and iron ore.

## THE REQUIREMENT

As part of the move to their new regional centre for EMEA (which saw the consolidation of three buildings across London into one housing 500 staff at London Paddington), Rio Tinto needed to find a solution that would allow their chosen security identity cards for building access and cashless catering to also support secure release pull printing. Rio Tinto wanted to enable print jobs to be released from any printer at a time and a location to suit staff. The same functionality was also required at another smaller site in the city where the company's executives are based.

## Case Study

# Rio Tinto

Enterprise Print & Copy Management

## THE SOLUTION

Altman Technologies' Pcounter Pro and PC206 copier control terminals were selected for an initial trial period working in conjunction with the hardware vendors Oce UK. PC206 terminals were attached to selected MFDs to allow and support secure pull printing. Extensive testing of Rio's existing security cards was undertaken to ensure that the copier control terminals would be able to identify the card holder via the existing cards.

After a successful trial, the full deployment of Pcounter Pro and 23 PC206 terminals began. Carried out over two days on the two sites the installation ran smoothly. Staff training was also undertaken to ensure all key personnel had a good understanding of how the system worked and how users should now access their print and copy output.

The PC206 terminals are accessed by staff via their security cards. Once a card is presented to the PC206 terminal and the user verified, they are able to access their print jobs from the printers, photo copiers or MFDs. Staff can log off and onto the network without printing their outstanding jobs, which can be collected at a later date from any networked printer in the office. The document will stay in the print queue until it has been printed or deleted, thus allowing greater flexibility for users.

## THE BENEFITS

Following the successful implementation of the Pcounter solution, Rio Tinto has benefited from cost savings relating to paper usage and click rates as staff only print what they need and unnecessary jobs are cancelled at the PC206 terminal. Environmental savings have been made by reducing paper and toner usage and also by reducing wear and tear on the hardware. From a health and safety perspective there are no longer stacks of unwanted print jobs around printers which has reduced a significant fire hazard as well as improved business confidentiality.

## COMMENTS

Louise Squires, Facilities Specialist at Rio Tinto, said: "The installation of Pcounter and the PC206 copier control terminals went smoothly. The benefits offered by secure pull printing have been seen by all staff and the reduction in paper usage has been noticeable."