

SERVICE OVERVIEW



The Altman Technologies Email Security Service is an integrated suite of email management, protection and compliance services that resides outside of your network - providing dynamic virus and spam filters powered by Webroot to protect against 98% of email spam and 100% of known viruses.

FEATURES OF THE SERVICE

- > No hardware or software to buy, install, maintain
- > 100% virus protection
- > 1:300,000 false positive ratio
- > Detects and stops almost 100% of all spam and variants (e.g. phishing)
- > Buffers emails if unable to deliver (up to 7 days)
- > 100% service availability
- > Multiple end user access control options
- > UK based support, market leading SLAs

Datasheet Email Security Service

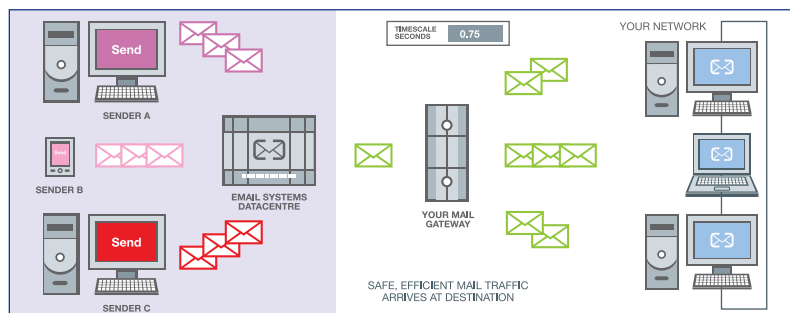
Email Protection, Management & Compliance

- ✓ No Viruses
- ✓ No Spam
- ✓ No Porn
- ✓ No Email Loss
- ✓ No Delay

THE BENEFITS OF A MANAGED EMAIL SECURITY SERVICE

With no investment in costly hardware or software necessary and no staff resource required for maintenance, the managed service approach proves a highly cost effective solution. The service offers fast, easy implementation, with no user disruption - deployment is usually complete within 48 hours. The comprehensive management console puts you in real-time control, offering total visibility, control and flexibility.

- > No costly hardware or software
- > No set-up or maintenance required
- > Liberation of bandwidth
- > Increases staff and student productivity
- > Enforce acceptable usage policy
- > Comprehensive management console
- > Real-time data capture
- > Never lose an email



HOW DOES IT WORK

All of your inbound and outbound email traffic is routed through the service and checked for undesirables - five best of breed anti-virus engines (including a "Zero Hour" filter) are used to scan your email before being pushed onto your gateway to be delivered to the recipient. All viruses, offensive content and spam which includes DDOS and phishing scams are stopped before reaching or impacting on your mail servers and internal network systems. As a result there is a massive time saving by eliminating the many hours often spent by administrators and end users managing unwanted email or checking spam logs for false positives.

PROTECTION

By monitoring millions of emails every hour, the Email Security Service is able to spot true spam attacks. The result is almost 100% blocking and almost 0% false positives, removing unwanted distractions from the end user. Phishing emails offering the latest 'scam' are blocked real-time. Viruses now propagate so quickly that conventional anti-virus software can no longer offer adequate protection. Webroot protects against this new threat by capturing new virus strains within minutes using Recurrent Pattern Detection and zero-hour technology. When millions of connections are made to mailservers, overloaded servers will cease to function. The Webroot Denial of Service (DoS) detection engines ensure protection against such threats. Emails can be sent via a secure, encrypted channel, therefore avoiding security breaches.

CONTENT, POLICY MANAGEMENT & GRAPHICAL REPORTING

The content monitoring facilities are capable of providing exceptional control over all incoming and outgoing messages. Flexible management allows emails to be stopped, re-routed or cc'd for individuals or all users in an organisation using extensive custom rules. The End User system allows individuals to see email that has been sent to their specific email address with an optional daily spam report - without granting them access to view the emails of others on your domain. The reporting suite delivers information regarding email trends and activity, and allows you to create customised reports. Reports can be displayed online in real-time or regular reporting can be scheduled and delivered automatically via email in PDF format.

PROTECTION

- ✓ Almost 100% spam removal
- ✓ Virus & worm protection
- ✓ Phishing protection
- ✓ Image scanning
- ✓ DoS protection
- ✓ Encryption

CONTENT & POLICY MANAGEMENT

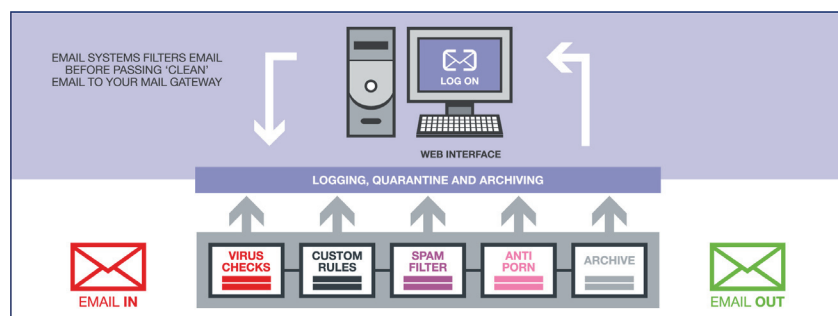
- ✓ Content control
- ✓ Acceptable use policy
- ✓ Re-routing
- ✓ Monitoring & reporting
- ✓ Multi-level administration
- ✓ Reporting

COMPLIANCE

- ✓ Business continuity
- ✓ Archiving
- ✓ Audit of every message
- ✓ Multiple datacentres
- ✓ 7 day email buffering
- ✓ Platform independent

COMPLIANCE

Higher standards in corporate governance and regulatory environment are driving organisations to demand more from their email records. All inbound and outbound email transactions can be archived, providing a secure off-line audit trail of an organisation's email traffic. Easy and secure access is facilitated via the web-based control panel. 60% of an organisation's critical information passes through its email infrastructure. Losing this information would have a major impact for any organisation so the Altman Technologies archiving solution allows all inbound and outbound emails to be securely copied and stored within secure data vaults.



ADDITIONAL INTEGRATED MODULES

- > Deep content filtering
- > Webmail for business continuity
- > Integrated email archiving for compliance
- > Desktop end to end encryption
- > Managed web filtering and protection

EVALUATION PROCESS

Turn on your free no commitment trial now by contacting a solutions consultant on 0113 273 0300 or email solutions@altman.co.uk